



## Our Promises To you

From the moment you contact **Recovery Partners**, you will automatically qualify for this promise: **you will only meet with a Personal Insolvency Practitioner and Chartered Professional.**

### Recovery Partners also promise:

- Direct Action
- Not to engage with the sale of any financial or finance products for commission. (Pensions, Insurance, Loan Finance, Leases or Mortgages.)
- Not to undertake “Other Services” engagements from Creditors to collect their debts
- We promise to offer a no obligation free consultation until you get to know us and;
- Not to charge fees until a reliable and sustainable agreement or action plan for your case is agreed and in progress.
- We promise not to use jargon
- We promise never to pretend we know all the answers
- We promise to always keep you informed
- We promise complete confidentiality at all times

You can always take comfort knowing for sure that **Recovery Partners** has only **your interests** at the very centre of your case.

If you have any concerns over conflicts of interest, lack of communication or charges, or anything at all, **our promise** is to remove those doubts immediately.

It is **our promise** to always provide you with reliable, ethical, and professional experience. **Recovery Partners** stands behind its commitment to providing our clients with the highest quality of **Independent service**.

Every query gets access to Vanessa’s 20 plus years of professional accounting experience. Our strong sense of decency and transparency drives us to build a relationship with our clients, and not simply clock you in and clock you out. **And that’s a promise.**

Dealing with Insolvency can be intimidating, frightening, and sometimes sickening, but our experience can help you navigate your own way out, **with the best financial options for your unique situation**, and not what is the best business option for us. We will NEVER accuse you of having your head in the sand, **and that’s a promise.**